

Need to shut your water off?



In the event of an emergency, or if you need to do home repairs, you should know where the water shut off valve is to your home. Older homes may not have had one installed when they were first built so it is a good idea to have one installed. Spanaway Water Company can shut the water off to your home at the meter for you. For more information on this please visit our website at www.spanaway-water.org. To have this service performed call our office at 253-531-9024.



If you have a leak make
sure to fix it right away.
Leaks can be very costly.



P.O. Box 1000
18413 B Street East
Spanaway, WA 98387

Friendly Professionals Working For You.

Customer Information

Location Address:
18413 B Street East
Spanaway, WA 98387

Mailing Remittance Address:
PO Box 1000
Spanaway, WA 98387

Phone:
253-531-9024

Office Hours:
Monday—Friday 8:00am—4:30pm

Web Site:
www.spanaway-water.org



Water Main Flushing

To help maintain high water quality Spanaway Water Company performs routine water main flushing. This “flushing” happens each Tuesday, October through April during business hours. This program is designed to remove naturally occurring mineral deposits that can build up in the water mains. During this time period we encourage you to not wash clothing as the mineral sediment from the flushing may discolor your clothing. If you still experience cloudy or discolored water outside of the Tuesday flushing periods please run your water at an outside faucet for approximately 10 minutes to clear the lines. Should you have any questions or concerns please call our office at 253-531-9024 or visit our website at www.spanaway-water.org for more information.



Payments

Your water account is billed every other month. Water bills are due 15 days from the billing date. For your convenience we offer several payment methods.

- ◆ Cash, check, money order or credit cards in our office or at our drive up window.
- ◆ Drop box at our office
- ◆ Mail payment
- ◆ Credit cards by phone 253-531-9024
- ◆ Auto withdrawal from checking or savings
- ◆ Online 24 hours a day at www.spanaway-water.org



Website

For more information on any of the topics in the brochure and a variety of others please visit our website.

www.spanaway-water.org

- ◆ Rates
- ◆ Water Quality
- ◆ Annual Report
- ◆ Cross Connection Control “Backflow”
- ◆ Current Projects

